

### Dear Provider,

Thank you for making a referral to case management services at Frannie Peabody Center. By completing this referral packet, you will allow us to expeditiously begin the process of enrollment in case management services. Once the referral is made, the client will be contacted by a case manager to schedule an intake appointment.

#### Please include:

- A copy of client's most recent CD4 and viral load lab results
- Verification of HIV Status form
- Request for Case Management Services form
- Acuity Scale for Provider Referrals
- A signed release of information in order for Frannie Peabody Center to follow up with you about this referral.
- Any additional releases that may help us connect with this client (i.e. for Optimal Interpreter services if client has English as a second language, etc).

This information can be faxed to 207-879-0761 or send by mail to:

Case Management Frannie Peabody Center 30 Danforth St, Suite 309 Portland, ME, 04101

If you have any questions about these forms or our services in general, please do not hesitate to contact Charlotte Rogers, Case Management Supervisor at 207-749-5163.

Sincerely,

Frannie Peabody Center Case Management Team



### Acuity Scale for Provider Referrals

Frannie Peabody Center Case Management Services can assist our clients with the following areas of need. Please indicate the current level of need for each area to the best of your ability. This will enable us to assign the client to the appropriate caseload.

| Area                                      | Client<br>identifies<br>no needs in<br>this area | Client<br>identifies<br>low needs<br>in this area | Client identifies moderate needs in this area | Client<br>identifies<br>high needs<br>in this area | Client is in crisis in this area |
|---|--|---|---|--|----------------------------------|
| 1. Access                                 |  |   |   |  |                                  |
| 2. Housing                                |  |   |   |  |                                  |
| 3. Food/Nutrition                         |  |   |   |  |                                  |
| 4. Transportation/Home Care               |  |   |   |  |                                  |
| 5. Education/Employment/Financial Support |  |   |   |  |                                  |
| 6. Treatment Adherence                    |  |   |   |  |                                  |
| 7. Dental Care                            |  |   |   |  |                                  |
| 8. Mental Health/Social Support           |  |   |   |  |                                  |
| 9. Substance Use                          |  |   |   |  |                                  |
| 10. Relationships                         |  |   |   |  |                                  |
| 11. Legal                                 |  |   |   |  |                                  |
| 12. Other                                 |  |   |   |  |                                  |



# **Request for Case Management Services**

| CM Assigned:   | Staff                        |             |        |  | Date:                                   |             |           |          |         |
|--|------------------------------|-------------|--------|--|---|-------------|-----------|----------|---------|
|  | Referral Source:             |             |        |  |   | Release?    | □Yes      | □No      |         |
| Name/Pronouns:   |                              |             |        |  | DOB (if under 19 needs prior approval): |             |           |          |         |
| Address:   |                              |             |        |  | Phone:                                  |             |           |          |         |
| OK to send mail from de-identified PO Box regarding services/coording intake if not reachable by phone? $\Box$ Yes $\Box$ No |                              |             | ate    | Ok to leave message on phone?   Yes  No interpretations svs?   language needed |   |             |           |          |         |
| Referra  | l Questions                  | YES         | NO     |  | Comments                                |             |           |          |         |
| Newly Diagnosed? (Di   | agnosed when? Where?)        |             |        |  |   |             |           |          |         |
| In medical care? (Who  | o? HIV or Primary Care?)     |             |        |  |   |             |           |          |         |
| On HIV medications? (  | (How many days' supply?)     |             |        |  |   |             |           |          |         |
| Safely housed? (Housi  | ng status details)           |             |        |  |   |             |           |          |         |
| Health insurance? (WI  | no is insurer?)              |             |        |  |   |             |           |          |         |
| ADAP?  |                              |             |        |  |   |             |           |          |         |
| Income eligible? (Whate (Employed?)  | at is annual income?)        |             |        |  |   |             |           |          |         |
| Kepro Dates of Registi   | ration:                      |             |        |  |   |             |           |          |         |
| Comments: Family statu<br>Urgent needs?  | s? Immigration status? Trans | portation n | needs? | For Follo  | ow-Up Notes C                           | ONLY: Docum | ented att | empts to | contact |
|  |                              |             |        |  |   |             |           |          |         |
|  |                              |             |        |  |   |             |           |          |         |
|  |                              |             |        |  |   |             |           |          |         |
|  |                              |             |        |  |   |             |           |          |         |
|  |                              |             |        |  |   |             |           |          |         |
|  |                              |             |        |  |   |             |           |          |         |



## **VERIFICATION OF HIV STATUS**

| Patient Name:   | Date of Birth: |  |  |  |
|---|----------------|--|--|--|
|   |                |  |  |  |
| Patient has been diagnosed with HIV (not AIDS)  | □ Yes □ No     |  |  |  |
| Date of HIV diagnosis:  |                |  |  |  |
| Patient has been diagnosed with AIDS, consistent with diagnostic criteria established by the US CDC | □ Yes □ No     |  |  |  |
| Date of AIDS diagnosis:   |                |  |  |  |
| Patient has been diagnosed with Hepatitis B   | □ Yes No       |  |  |  |
| Patient has been diagnosed with Hepatitis C   | □ Yes No       |  |  |  |
|   |                |  |  |  |
|   |                |  |  |  |
| Physician's Name (please print)   | Date           |  |  |  |
| Physician's Signature   | Date           |  |  |  |

This information is necessary in order for us to serve your patient. Please return as soon as possible to:

Frannie Peabody Center Attn: Case Management 30 Danforth Street, Suite 309 Portland, ME 04101 Fax: (207) 879-0761

## FRANNIE PEABODY CENTER

## Release/Authorization to Use/Disclose Confidential Information

| Clie  |  | ne:   |  |  |  |
|---|--|---|--|--|--|
| I authorize Frannie Peabody Center and their authorized employees to:   | Date of Bir  | th:   | File #:  |  |  |
| (Check one below)   |  |   |  |  |  |
| ☐ Both Release information to and Obtain fr   |  | ·   |  |  |  |
| Release information to  | Stre   | eet:  |  |  |  |
| Obtain information from   | City:  |   |  |  |  |
|   | State  | Zip:  |  |  |  |
| Intent/Purpose of this authorization:   |  |   |  |  |  |
| Share the following information (check those t  | hat apply):  |   |  |  |  |
| <ul><li>☐ Medical, Medication, Labs and Test Results</li><li>☐ Other:</li></ul>   | ] Housing info   | _   | e and Financial status                         |  |  |
|   |  |   |  |  |  |
| I DO authorize the disclosure of information relating to infection status or treatment information  | HIV  | DO NOT:   | (initial here)                                 |  |  |
| I DO authorize the disclosure of information relating to or DRUG ABUSE diagnosis or treatment.  | DO NOT:  | (initial here)  |  |  |  |
| I DO authorize the disclosure of information relating to <b>HEALTH</b> diagnosis or treatment.  | DO NOT:  | (initial here)  |  |  |  |
| Exclude the following information:  |  |   |  |  |  |
| <ul> <li>I understand that:</li> <li>I can refuse to disclose some or all the health care information manager to coordinate certain services for me. I understant</li> <li>I can revoke all or part of this authorization at any time durinformation has already been acted upon a request for the</li> <li>I can cross out any provision on this form with which I disated in understand that I am entitled to a copy of this authorization</li> </ul> | nd I will not be<br>ing this time por<br>release of info<br>gree | denied treatment for refusing to disc<br>eriod by written request to Frannie F<br>rrmation. | close information. Peabody Center except where |  |  |
| This permission is effective for one (1) year from Optional Expiration Date   |  | e of signing, unless otherwi<br>iration date if less than 1 year):                          | se noted here:                                 |  |  |
| I choose to share the information listed above only for the reason(s) listed. This information unless required by law.  |  |   |  |  |  |
| Client Signature (if 18 yrs or older)  Date   | Witness  | Signature   | Date   |  |  |
| Signature of Legally Authorized  Representative (if under 18 vrs old)  Date   | Printed  | name of Authorized Representative   | Relationship to Client                         |  |  |